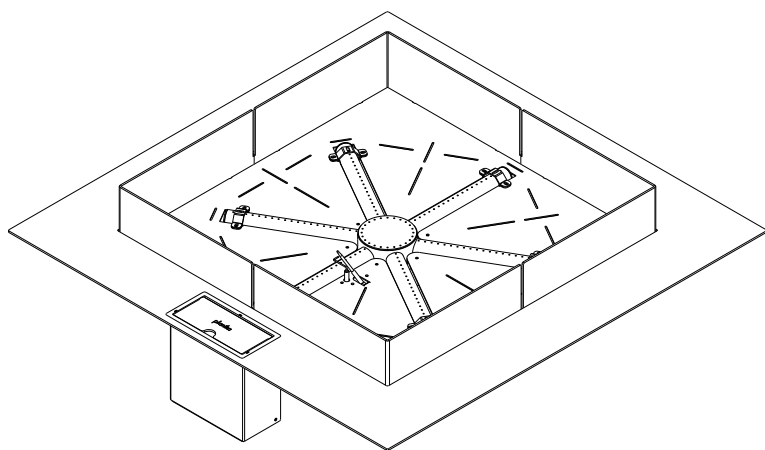


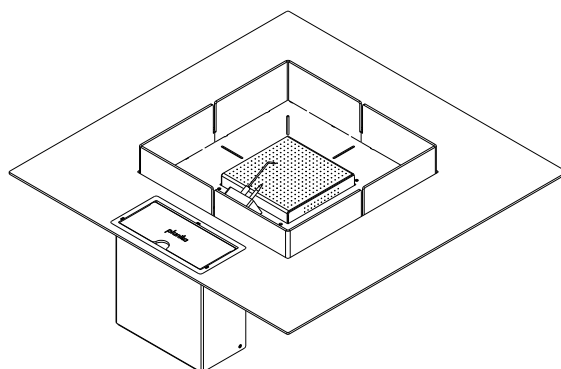
# USER'S AND INSTALLATION MANUAL

## Mico Manual

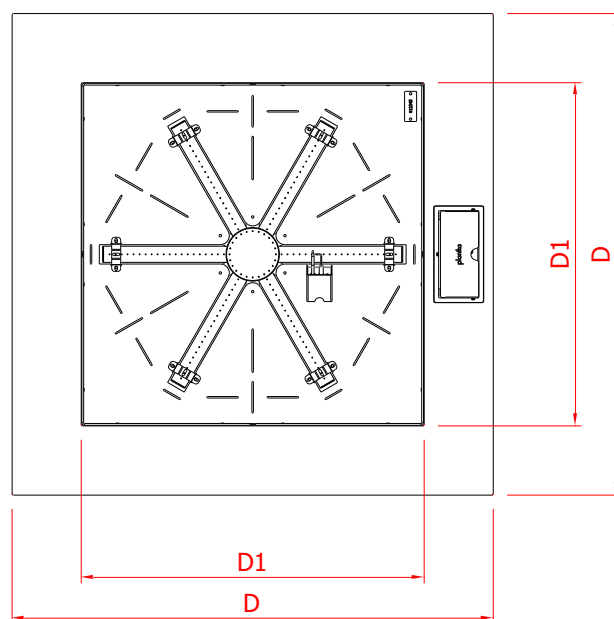
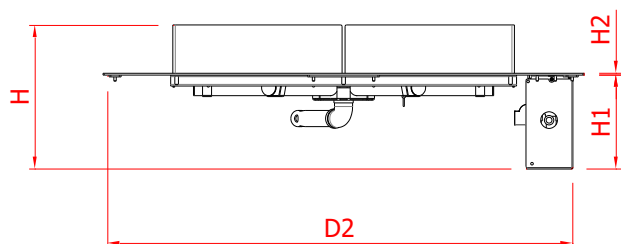
G30/G31 (Propane-Butane/Propane)



Mico Manual 600, 800



Mico Manual 500



	H [mm]	H1 [mm]	H2 [mm]	D [mm]	D1 [mm]	D2 [mm]
Mico Manual 500	238	194	3	500	270	478
Mico Manual 600	257	194	3	600	370	578
Mico Manual 800	277	194	3	800	570	778

# **IT IS OBLIGATORY TO READ AND KEEP THIS INSTRUCTION MANUAL.**

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## 1. INTRODUCTION

The Mico Manual fireplace is a decorative fuel-effect gas appliances intended only for outdoor use. It is obligatory to acquaint oneself with the below installation manual and user's manual before committing to the installation and use of the Mico Manual fireplace. This manual is to be kept safe for the lifetime of the device.

The Planika company designs and manufactures gas devices that meet the highest standards of quality, and safety. The device has a CE marking, which means that it meets the essential requirements of the Regulation (EU) 2016/426 relating to Devices burning gas and EN 778: 2010.

Each gas fireplace produced by Planika is subjected to factory quality control, during which it undergoes rigorous safety tests. Materials of the highest quality used for its production guarantee the user a smooth and reliable functioning of the device.

The device is delivered together with the instruction manual and assembly instructions. The assembly instructions provide the necessary information to install the device in such a way that it works properly and safely. In addition, you can find technical data about the device, information on its maintenance and possible failures that may occur, along with their possible causes and how to resolve them.

**WARNING!** The device must be installed by the installer who is certified and qualified specialist in gas heating and electricity and should have all the qualifications required by local law. Failing to comply with the above condition may result in voiding the warranty.

### CE Declaration of conformity

We hereby declare that both the design and construction of a gas heating device manufactured by **Planika Sp. z o.o. (with registered office at Bydgoskich Przemysłowców 10 85-862 Bydgoszcz, Poland)** meet the essential requirements contained in the Directive and the Ordinance on gas appliances.

**Product:** Gas device with decorative combustion effect and atmospheric burner,

**Type:** Galio

**Regulation:** 2016/426/EU

**Standards:** PN-EN 778: 2010; PN-EN 437:2019-03; PN-EN 60335-2-102

Model	Galio Fire Pit	GALIO 700-950	GALIO 1000-1150	GALIO 1200-1550	GALIO 1600-2150	GALIO 2200-2500
Type	VEGA/400	SIGA/01	SIGA/02	SIGA/03	SIGA/04	SIGA/05
Series of type	VEGA/400/W/M	SIGA/01/W/M	SIGA/02/W/M	SIGA/03/W/M	SIGA/04/W/M	SIGA/05/W/M

The notified body: the Oil and Gas Institute - National Research Institute (Lubicz 25 A street, 31-503 Kraków, Unit number: 1450) carried out and on 09.10.2018 issued the certificate no. GAR1450CT0048 for the above mentioned devices.

The company's quality control system guarantees that the mass-produced devices meet the essential requirements of the applicable Directives and Regulations as well as the standards contained therein. This Declaration is annulled if any modifications are made to the device without the prior written consent of Planika.

Brzoza 10.10.2018

  
PREZES ZARZĄDU  
Jarosław Dąbrowski

Chairman of the Board

Jarosław Dąbrowski

## 2. SAFETY INSTRUCTION

- **Read the instructions before use. Keep the instructions for future reference.**
- For use outdoors only. The use of this appliance in enclosed areas is DANGEROUS and is PROHIBITED
- The Mico Manual is not a free-standing device and is destined to be housed.
- The montage of the device must take into account its trouble-free removal in case of service.
- Do not start up the device before it's placed safely into the prepared housing.
- The Mico Manual fireplace should be installed and controlled annually according to the below installation manual as well as enforced national and local laws regarding gas safety (installation and use).
- One needs to assess whether the data on the product plaque complies with the local type of gas and pressure.
- Do not change the structure of the device or its sealed elements nor modify the default settings of the Mico Manual fireplace.
- Do not set any additional imitation blocks nor any glowing coal fragments on the burner or in the combustion chamber.
- A ventilation grid or slot is required at the base of the housing. A device without the grid or slot for ventilation will function incorrectly causing a threat of damaging the unit or causing a fire.
- A CO2 or a powder fire extinguisher needs to be placed near the device.
- During the first ignition the Mico Manual fireplace needs to be burnt on maximum level for a few hours in order for the elements to acquire correct temperature and for the remains of paint, lacquer and lubricant to evaporate.
- Do not move the device while it's working.
- The Mico Manual fireplace was designed for decorative purposes. The surface of the Mico Manual fireplace (including the optional glass screens) may get hot (up to 100 degrees Celsius).

**WARNING!:** Parts of the device that are easy to reach may be very hot. Keep children away from the device.

- Some variants of housing for the device may require installing additional toughened glass screens (provided separately).
- Install the fireplace away from flammable materials.
- When the Mico Manual fireplace is on it's not to be exposed to rain.
- When not being used the Mico Manual is to be protected from atmospheric conditions and the main valve of the gas cylinder needs to be turned off.
- All parts of the Mico Manual fireplace are made of stain resistant material.
- Never leave a turned on Mico Manual without supervision.
- The Mico Manual fireplace needs to be installed in a place inaccessible for children, unauthorized persons or animals for the direct contact with the flame or hot parts of the device to be impossible.
- In case of heavy wind the Mico Manual fireplace needs to be immediately turned off and one needs to wait until the heavy wind passes.
- In case of noticing any sort of gas leaks the fireplace as well as the main valve of the gas cylinder need to be turned off.
- After use turn off the gas cylinder valve.
- Salty seawater environment accelerates the corrosion process and contributes to fireplace damage

### **2.1. Safety instruction regarding the use of the gas cylinder**

- Use only the type of gas and pressure specified by the manufacturer.
- The gas cylinders should always be placed in a vertical position – during use and transport.
- Always store the gas cylinder in an easily accessible place to allow its immediate turn-off.
- Change the gas cylinder in a amply ventilated area, away from any ignition source (candle, cigarettes, other flame producing appliances).
- Do not obstruct the ventilation holes of the cylinder housing.
- In the event of gas leakage, the appliance shall not be used or if alight, the gas supply shall be shut off and the appliance shall be investigated and rectified before it is used again.
- During the installation process do not allow an open flame or any ignited object to reach the gas cylinder.
- The gas cylinder should be in a distance not shorter than 1,5 metres away from the Mico Manual fireplace.
- Leaks should be found with the use of a cleaning liquid and water. If bubbles form on the surface that means that there's an existing leak.
- Always use a pressure regulator between the gas cylinder and the device. Replace the pressure regulator every 5 years. The allowed pressures are: 30mbar, 37mbar (recommended), 50 mbar. Use only regulators complying with the European EN16129 Norm.
- Use only approved and certified gas connection linkage. Replace the linkage every 2 years.
- Check the flexible hose at least once per month and each time the cylinder is changed. If it shows signs of cracking, splitting or other deterioration it shall be exchanged for new hose of the same length and of the equivalent quality.
- Do not connect the gas cylinder directly to the appliance without regulator.
- The tubing or the flexible hose must be changed within the prescribed intervals.
- Use only the type of gas and the type of cylinder specified in these instructions
- The elastic linkage connecting gas to the fireplace is to be led away from sharp edges and hot surfaces. Refrain from bends and twists of the elastic connection on its full length.
- Remember that the LPG bottle should be stored in a well-ventilated place. LPG gas is heavier than air and its accumulation near the surface may generate an explosive mixture.
- The housing in which the LPG bottle is (optionally) placed needs to have an appropriate ventilation. The housing needs to have an upper ventilation slot above the top of the bottle (of an area min 1/100 of the area of the base of the housing) and a lower ventilation slot (of an area min 1/50 of the area of the base of the housing).
- The gas cylinder needs to be shut if the fireplace is not being used.
- Filling the gas cylinders is to be commissioned to certified gas filling stations.
- Replacement of empty bottles for full ones is to be conducted only in authorised locations.

## **3. INSTALLATION**

### **3.1. Box contents**

- 1x complete gas fireplace
- 1x AAA Batteries
- Bag of decorative stones (quantity depend on fireplace length)
- 1x 4 metre rubber gas linkage – installed (only LPG version)
- 1x pressure regulator (37mbar) – installed (only LPG version)
- 1x installation and user's manual
- 1x allen spanner

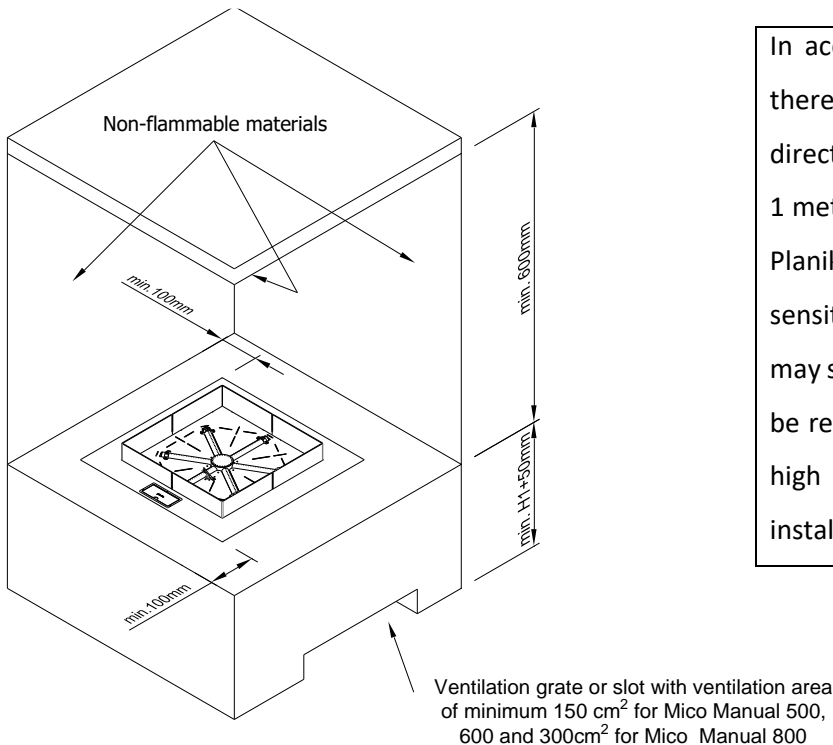
### **3.2. Unboxing and installation**

- The contents of the boxes need to be carefully unwrapped from the foam foil.
- Remove the bags with decorative stones from the burner reservoir and place them away from it.
- Remove the Styrofoam placed on the unit.

- Check the completeness of the elements with the contents list.
- Make sure that the insert nor its elements weren't damaged during the transportation (if they were, notify the supplier).
- Install the Mico Manual fireplace in the prepared housing made according to the specification.
- The decorative stones are to be scattered evenly around the reservoir to completely cover the burner of the fireplace.
- If all the points were completed according to the instruction the gas cylinder can be now connected.
- The appliance must be used with decorative stones supplied by the manufacturer. Use without stones is prohibited.

## 4. MONTAGE

**WARNING!** All elements above the fireplace need to be made of non-flammable materials.



In accordance with fire safety measures there should be no flammable objects in direct contact with the device nor within a 1 metre radius from the fire. Additionally, Planika doesn't recommend placing heat-sensitive objects above the fireplace as it may shorten their lifetime. Planika will not be responsible for any damage caused by high temperature affecting objects installed above the fire.

- The dimensions of the housing are to be chosen according to the technical drawings. Ventilation grid or slot – with ventilation area min 150 cm<sup>2</sup> for Mico Manual 500 and 600, 300cm<sup>2</sup> for Mico Manual 800 – needs to be placed on lowest point of cavity. Please note if not possible there has to be additional drainage installed to lead out water from the cavity.
- If a hood is placed above the burner it needs to be made of non-flammable materials and a minimum distance of 60 cm from the surface of the burner needs to be observed.

**WARNING!** If the housing is devoid of a diagonal hood above the burner one needs to remember that all surfaces inside the housing exposed to contact with hot air need to be made of non-flammable materials.

- It is not permitted to use a device which is not housed in some way.

#### 4.1. Directions of how to design a cavity for the fireplace



**WARNING**



Cavity has to be made with ventilation grate located on the lowest point as on below scheme.  
It is required for cooling the device and water drainage.

- When preparing the cavity make sure the surface on which the insert is placed is well-levelled.
- Bottom surface of the cavity has to be made with min. 5% inclination to lead out water through

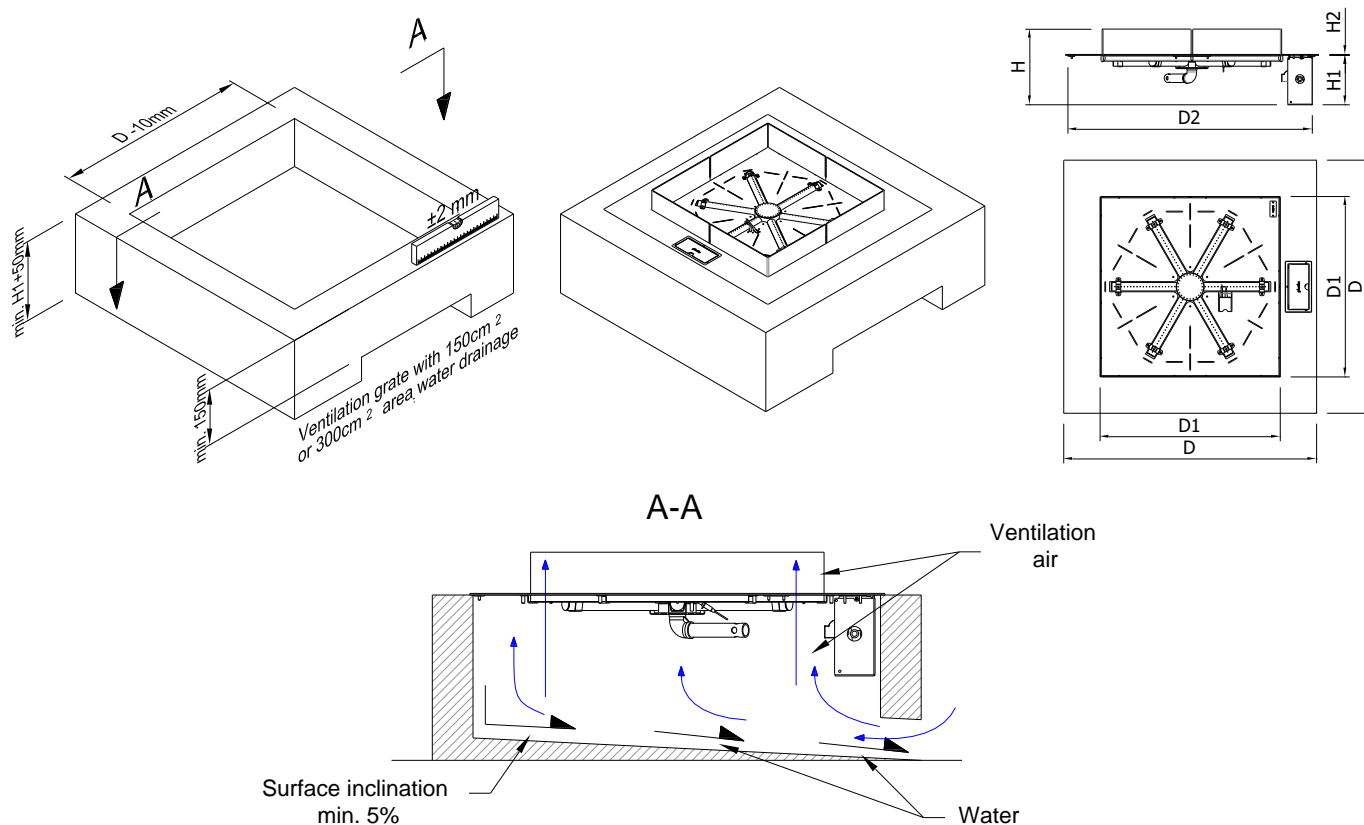


Fig. 1 – Cavity measures for units

#### 4.2. Gas cylinder montage

**WARNING!** In case of LPG version it is crucial to manufacture a slot in the side of the housing where the insert is placed for the gas linkage and the pressure regulator.

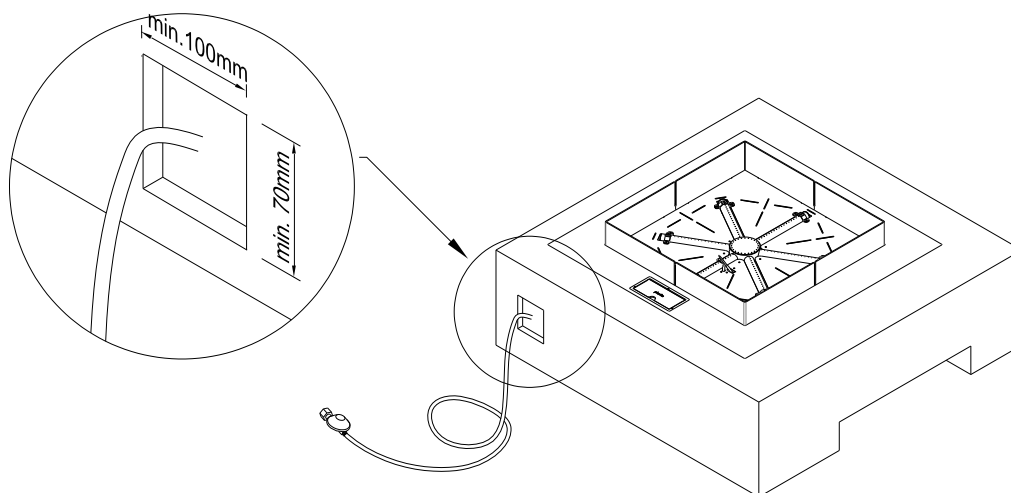


Fig. 2 – Installation for LPG type unit

The gas linkage attached to the device allows to place the gas cylinder maximally 3 metres away from the connected control panel, however it cannot be placed nearer to the device than 1,5 metres.

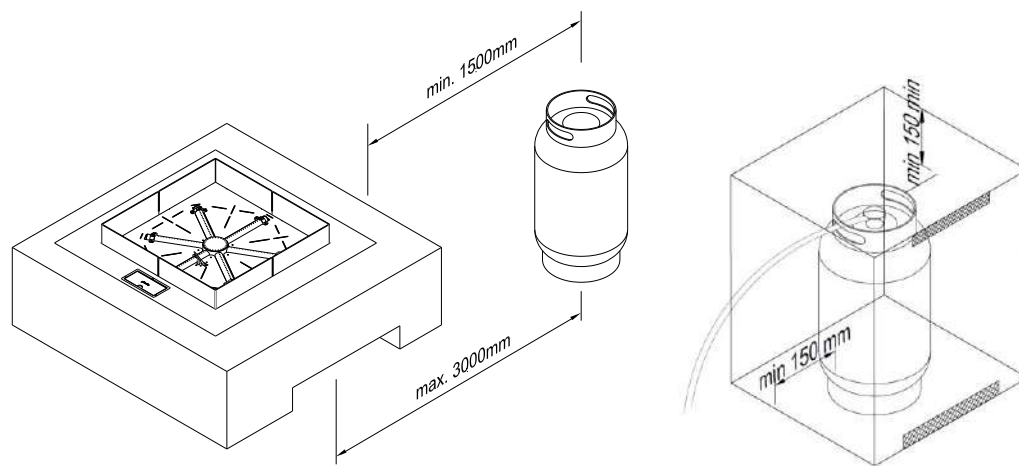


Fig. 3 – Location of gas cylinder and additional housing

- The optional housing for the gas cylinder cannot be airtight and has to be correctly ventilated. The housing needs to have an upper ventilation slot above the top of the bottle (of an area min 1/100 of the area of the base of the housing) and a lower ventilation slot (of an area min 1/50 of the area of the base of the housing). The dimensions of the housing may vary to accommodate different types and dimensions of the gas cylinders however they also have to be sufficient for hassle-free installation of the gas cylinder.
- After making sure that the device has been correctly installed acquaint yourself with the attached User's Manual.
- Only after acquainting yourself with the User's Manual and correctly attaching the gas linkage may you start the device.
- If in future a need arises of having to take the insert out of the housing it may only be done when the device is turned off and cooled down and the valve on the gas cylinder is closed.
- Keep this instruction manual for the lifetime of the device.

#### 4.3. Optional installation

You can optionally finish the housing with any non-flammable material such as stone. To do this, unscrew the flap of the control panel assembly using the Allen spanner provided with the product (2 screws on the sides), prepare a holes in the finishing material with appropriate size and assemble the flap using non combustibile adhesive.

Ensure that the fireplace is not weighed down by the weight of the finishing material. The finishing material must allow the fireplace to be pulled out easily in case of service issues.

	Mico 500	Mico 600	Mico 800
X [mm]	192	243	342
Y [mm]	17	17	17

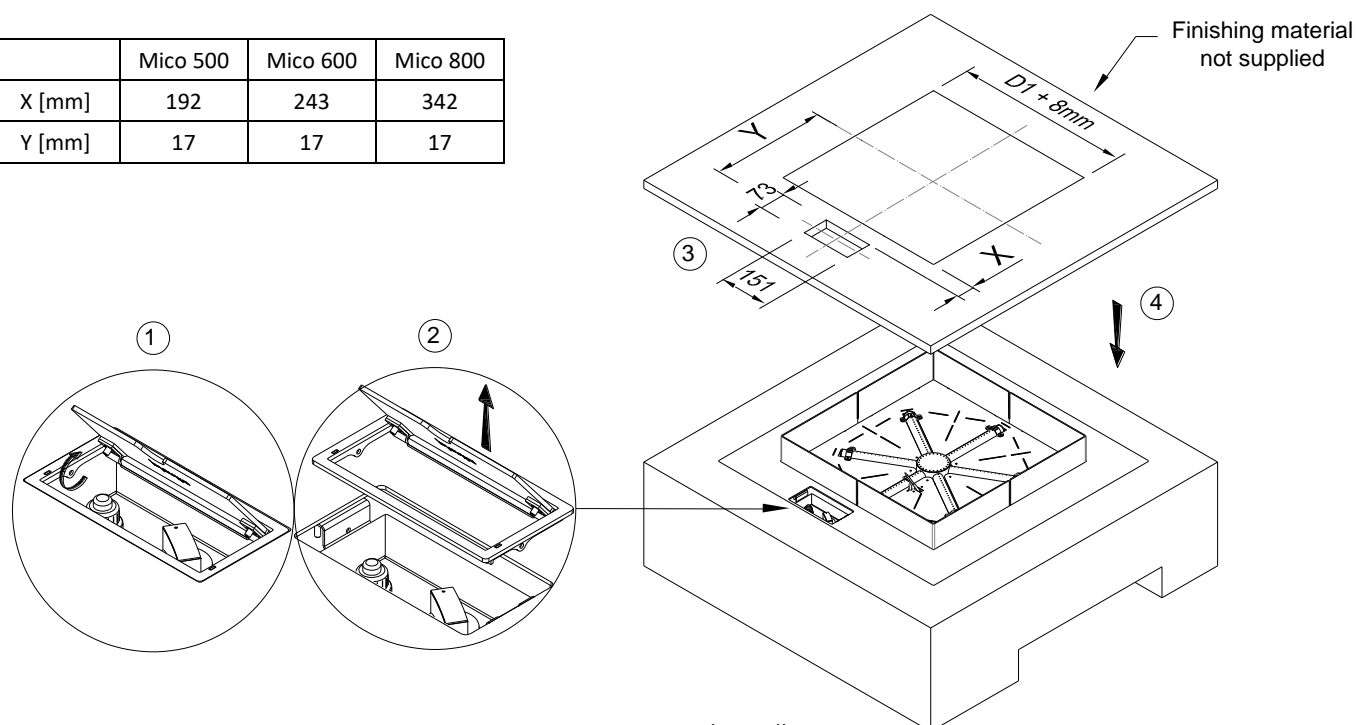


Fig. 4 – Optional installation



## 5. INSTALLATION OF THE GAS LINKAGE

**WARNING!** The montage and service needs to be conducted by a qualified professional, a company or the gas supplier.

Before proceeding with the connection of the gas cylinder to the fireplace all activity regarding the correct placement and installation of the Mico Manual needs to be already performed. Place the gas linkage away from hot or sharp edges and make sure it is not twisted.

### 5.1. Connection and replacement of the gas cylinder (LPG version)

The Mico Manual is delivered together with an elastic gas linkage which, on one end is connected to the valve of the device and on the other end to the 37mbar regulator (in the twist-on version) ready to be connected to the gas cylinder. One needs to control the expiry date of both of the regulator as well as the gas linkage and if necessary (for instance: broken, cut, scratched linkage) replace the components for new ones according to national standards and norms.

The Mico Manual fireplace can use metal or steel bottles or composite bottles filled with propane-butane gas or propane gas. This device features a twist-on regulator with current pressure of 37mbar. It can be replaced into a regulator with a quick-release with pressure regulator of 37 mbar.

**WARNING!** NEVER use an unstable gas connection or a regulator for other gas pressure.

Gas cylinders have two types of connectors:

- Twist-on connection: The most important thing is the black seal. Always check if the seal is present and that it hasn't been damaged during the gas cylinder replacement. Some connections have a knob to fasten them in place while others require the use of a wrench. Tighten securely (left thread). Using the tool pay attention not to fasten the connection too tightly as this may damage the seal.
- Quick-release: For this type of connection no tool is required. On/off regulation of gas connection is made through a switch on the regulator or on a special connector. In case of using a connector with a thread regulator of an old type put a special emphasis on checking if the connecting nut has been tightly fastened with the help of wrench.

## Gas cylinder connection

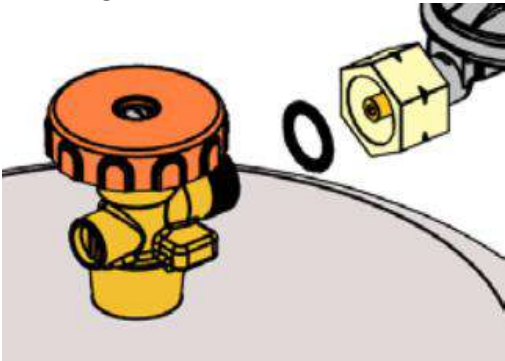
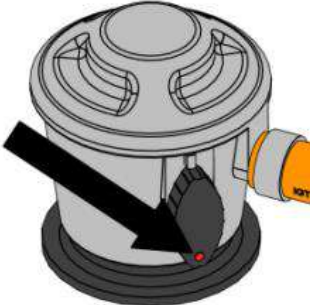
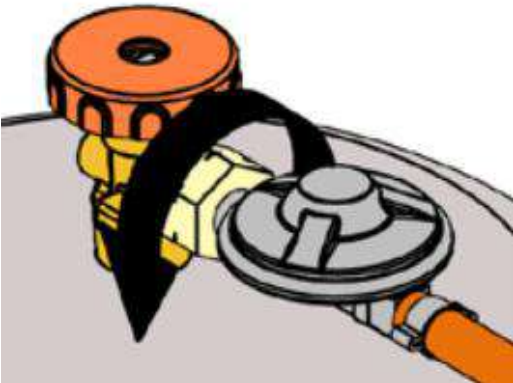
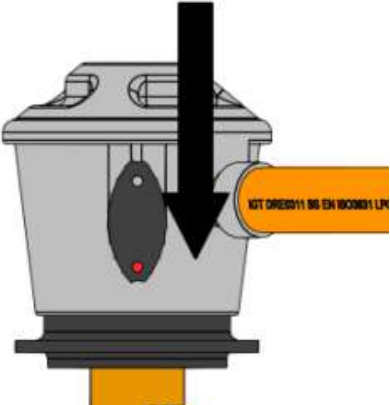
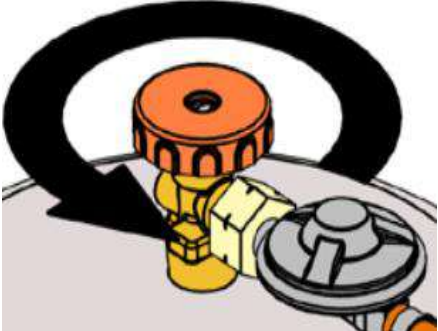
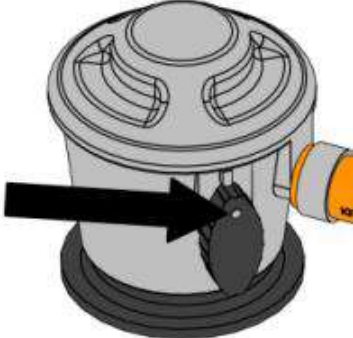
Twist-on connection	Quick-release
<ol style="list-style-type: none"> <li>1. Check if the bottle valve is TURNED OFF turning it clockwise</li> <li>2. Remove the protection tip and store it for later use.</li> <li>3. Before making the connection check if the black seal is not damaged.</li> </ol> 	<ol style="list-style-type: none"> <li>1. Remove the protection tip. Do not use any tools, leave the tip hanging freely.</li> <li>2. Make sure all the taps on the gas device are closed and if the switch is in the OFF position.</li> </ol> 
<ol style="list-style-type: none"> <li>4. Fit the connecting nut to the cylinder with the use of a correct wrench or the connecting knob. (left thread) Do not allow the gas cylinder connectors to be fastened too tightly.</li> </ol> 	<ol style="list-style-type: none"> <li>3. Place the quick-release regulator on the valve and press it down hard. If the switch is correctly turned off you will hear a characteristic click.</li> </ol> 
<ol style="list-style-type: none"> <li>5. When the gas flow is required turn the valve of the bottle counter-clockwise.</li> </ol> 	<ol style="list-style-type: none"> <li>4. To let the gas flow in turn the switch into the ON position (or into the flame image).</li> </ol> 

Table 1 – Gas cylinder connection

- Place the gas cylinder in a correct distance from the fireplace (min 1,5 metres away).

**WARNING!** Check the gas connection for leakage. If anything suggests a leak is present (for instance a characteristic gas smell) close the gas cylinder valve and under no circumstances turn the device on before removing the leak.

- After removing the leak one may open the gas cylinder valve again.

### Disconnection of the gas cylinder

Twist-on connection	Quick-release
<ol style="list-style-type: none"> <li>1. Turn off the Mico Manual – put it into the OFF position. The main and pilot burner need to be turned off.</li> <li>2. Turn the bottle valve into the OFF position (clockwise).</li> </ol>	<ol style="list-style-type: none"> <li>2. Turn the switch into the OFF position.</li> </ol>
<ol style="list-style-type: none"> <li>3. NEVER DO NOT unmount the regulator (or connecting nut) when the bottle valve is open.</li> <li>4. TAKE OFF the regulator (or the connecting nut) with the use of a wrench or a connecting knob.</li> </ol>	<ol style="list-style-type: none"> <li>3. Take off the quick-release regulator by pressing the switch horizontally and simultaneously pulling the whole regulator upwards.</li> </ol>
<ol style="list-style-type: none"> <li>5. REPLACE the linkage closer or cap on the empty or partially full bottle if it's not being used.</li> </ol>	<ol style="list-style-type: none"> <li>4. REPLACE the tightening cap on an empty or partially full bottle if it's not being used.</li> </ol>

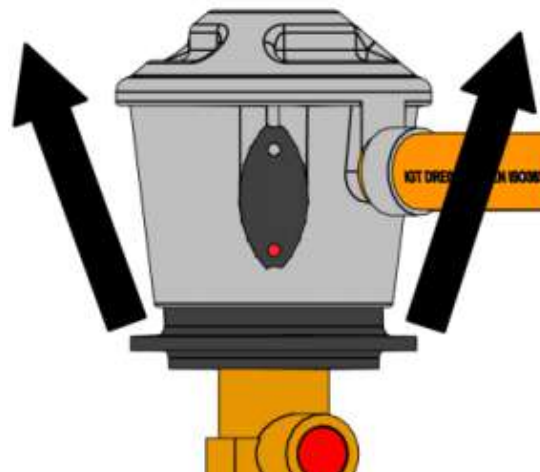
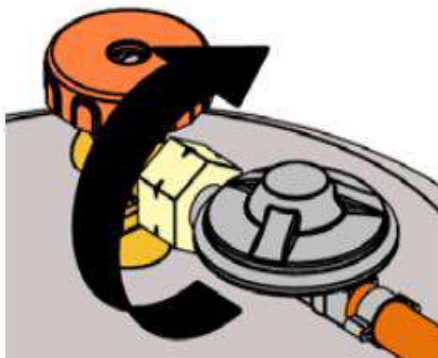
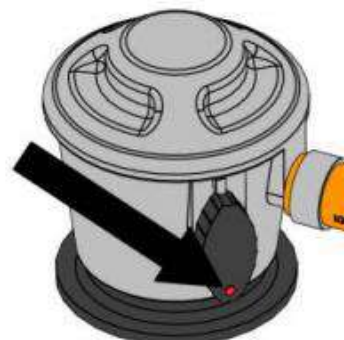
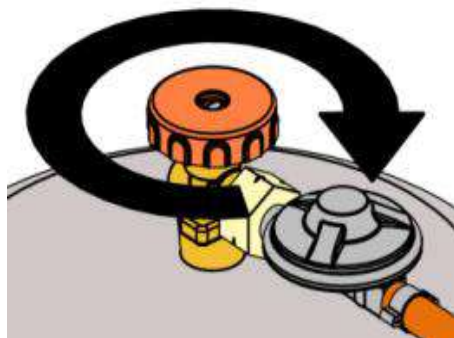
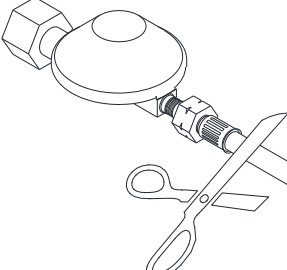
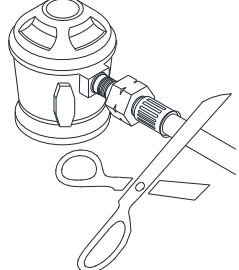
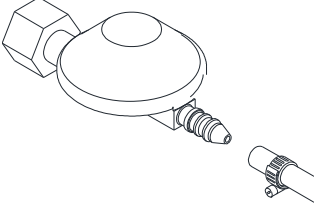
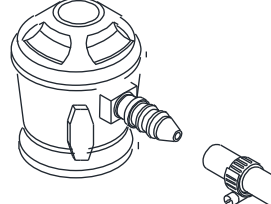
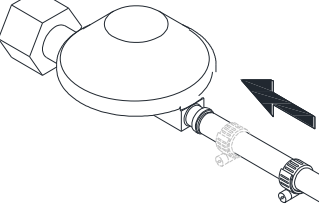
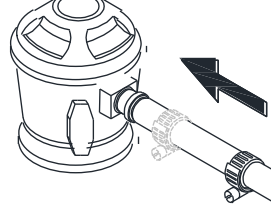
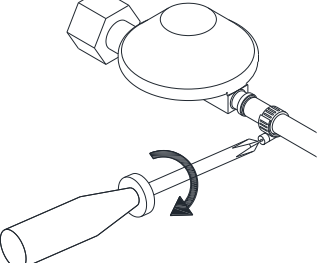
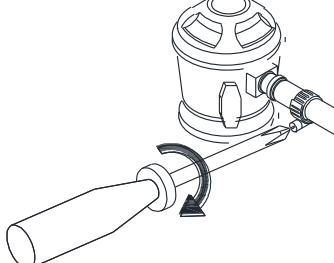


Table 2 – Gas cylinder disconnection

## 5.2. Pressure regulator replacement (LPG version)

1. You always need to use a pressure regulator between the gas bottle and the device. Replace the pressure regulator every 5 years. Allowed pressures: 30 mbar, 37 mbar (recommended), 50 mbar. Use only the regulators that comply with the EN16129 European Norm.
2. Turn off the device
3. Disconnect the regulator from the gas bottle (description above).

	Twist-on connection	Quick-release
4. Cut off attached pressure reducer or go to step 4.1. if you have pressure reducer with clamp connection.		
5. Replace the regulator to new one with clamp connection by attaching new linkage on the stub of regulator.		
6. Move the clamp into the stub		
7. Tighten the clamp with screwdriver (philips) or a flat wrench. WARNING! In the event of visible damage on the clamp, replace it for a new one.		

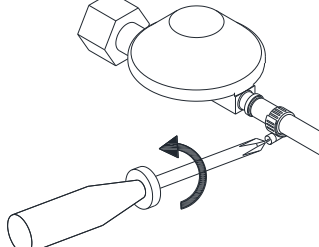
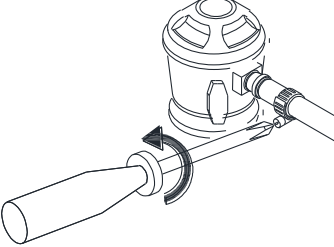
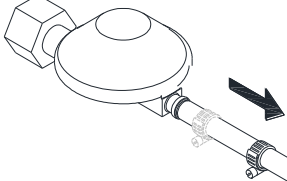
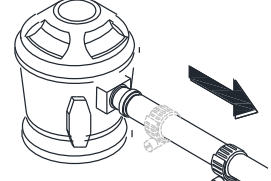
	Twist-on connection	Quick-release
4.1. Loosen the metal clamp with the use of a screwdriver (philips) or a flat wrench.		
4.2. Move the clamp away from the stub of gas regulator and go to step 5		

Table 3 – Pressure regulator replacement

## 6. OPERATING INSTRUCTIONS

Mico Manual fireplace has a control valve with a built-in ignition for the main burner (without pilot flame). The flame height of the main burner may be appropriately regulated with by turning the knob. Next to the knob is placed electric ignition button (powered by AAA battery). The control panel is placed on top plate of the burner under the protective flap.

### 6.1. Start-up of the device

- Make sure that the knob is placed in „OFF” position (all the way clockwise) (*Fig 5*).



*Fig 5 – Off position*

- Open the valve on gas cylinder.
- Press the knob and while still pressing turn it counter-clockwise from position (1) to position (2)



*Fig 6 – Turning on the device*

- While keeping the knob still pressed start the flame by pressing the ignition button (3).



*Fig 7 – Pressing the on button*

- A spark will appear which ignites the main burner on the minimum flame height. If the flame did not ignite repeat this process 2-3 times. This will be required especially when you have replaced and installed a new LPG gas cylinder.
- When the flame is ignited keep holding the knob for around 5 seconds until the thermo-couple, which will keep the main valve in an open position, warms up.
- You may now release the knob. If however the flame is extinguished repeat the process once again until a stable flame is achieved.

**WARNING!!!** After 2-3 unsuccessful attempts terminate and check the connections. Try again in 10 minutes. If the installed gas bottle is new or the fireplace has not been used for a longer period the first thing that needs to be done is to release air from the gas linkage. In this case conducting a few attempts will be needed until the flame is ignited.



## 6.2. Regulation of the flame size

- When the flame is burning the desired height of the flame may be adjusted and regulated by turning the knob clockwise or counter-clockwise.
- To achieve a higher flame turn the knob counter-clockwise to “Hi” position. To achieve a lower flame turn the knob clockwise to “Lo” position (Fig 8).



Fig 8 – Adjusting the flame high

## 6.3. Device shutdown

- To turn off the device, simultaneously press and turn the knob all the way clockwise (Fig 9). The gas supply will be cut and the flame on burner will be turned off.



Fig 9 – Turning off the device

- Additionally, close also the valve on the gas cylinder.

## 6.4. Replacing the battery

If the battery is inserted incorrectly, the electronic ignitor may be irreparably damaged. Only replace the battery when the appliance has been completely switched off.

The battery is placed in the container located on the control panel next to the flame regulation knob.

- Unscrew the ignition button
- Remove the battery and place the new one into the container.

**WARNING!** Remember about proper polarization of the battery.

- Screw the cover of the battery container.

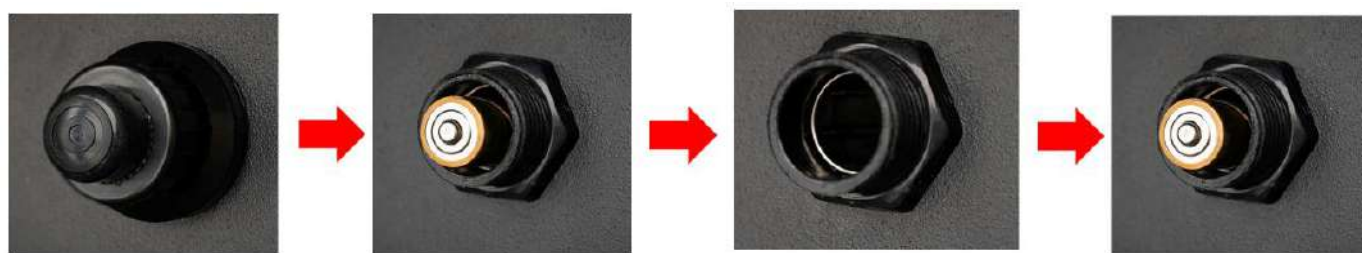


Fig 10 – Replacing the battery

## 7. TESTING

**WARNING! NEVER TURN ON THE DEVICE IF THE CHARACTERISTIC SMELL OF GAS IS PERCEPTIBLE.**

If you smell gas during the operation of the fireplace turn off the device immediately and cut off the gas supply from the gas cylinder by shutting its valve.

### 7.1. Checking for gas leaks

- Check if all connections are airtight.
- To do that apply all connections with soapy water (or water with another foamy substance) or with a professional spray for leak detection.
- If air-bubbles are present that means the connection has a leak.
- Remove the leaks in the identified spaces.
- Check for leaks once again.
- After the inspection dry the inspected connections.
- The device may only be used again after all leaks are removed.
- If the problem happens again please contact the dealer.

### 7.2. Checking the flame appearance

- Burn the Mico Manual on max flame height and check the appearance of the flame.
- The flame should be linear and evenly placed on the whole length of the main burner.
- If visible gaps are present or there are substantial differences in flame height turn off the fireplace and after the device is cooled adjust the placement of decorative stones in such a way for them to be evenly placed on the whole surface of the main burner.
- Turn on the fireplace and check the appearance of the flame once again.

## 8. MAINTENANCE AND UPKEEP

We recommend cleaning the pilot flame and the main burner unit before the device is started again after its been removed from storage during the winter period.

### 8.1. Testing and cleaning

Please check and clean if necessary:

- The main burner - if necessary, remove broken parts of stones and the existing dust.
- Thermocouple (if necessary, remove the existing sediment). In the event of visible damage contact your dealer.
- Igniter - gap between igniter and pilot flame should not be bigger than 5 mm.
- Gas linkage and pressure regulator (in case their expiry date is invalid replace these ancillaries for new ones). If you encountered problems with the regulator, gas linkage, burner or regulation valves do not try to fix these parts. Contact a sales person, an authorised service or an importer in order to acquire spare parts. To ensure the device is working efficiently use only original spare parts.

## 9. TROUBLESHOOTING

**Warning!** Montage, upkeep and service need to be conducted by a qualified professional with appropriate qualification, an appropriate company or the gas supplier.

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
<b>SMELL OF GAS</b>	<b>CLOSE THE VALVE ON THE GAS CYLINDER IMMEDIATELY. DO NOT USE THE DEVICE UNTIL LEAKS HAVE BEEN REMOVED.</b>	
Leak detected at cylinder, regulator or other connection.	1. A loose regulator linkage. 2. Leak in the gas linkage, in the regulator or on the gas knobs.	1. Tighten and test it. 2. Report this issue to service.
Burner does not ignite	1. The bottle is empty. 2. Igniter linkage is not connected. 3. No ignition spark. 4. The igniter electrode is placed incorrectly opposite the igniter. 5. Gas nozzles are blocked. 6. Gas linkage is twisted. 7. Pressure regulator link is loose.	1. Replace Gas Cylinder. 2. Connect the igniter linkage. 3. Replace igniter. 4. Realign electrode and clear any surrounding debris from area. 5. Unmount burner, clean the nozzle. 6. Straighten the linkage. Keep the linkage away from the housing. 7. Tighten the link. Check for leaks.
Igniter Not Working	1. Ignitor wire not connected. 2. Electrode misaligned on pilot burner 3. Igniter malfunction 4. The battery has run out	1. Ensure pilot electrode wire is connected. 2. Realign electrode and clear any surrounding debris from area. 3. Replace Igniter 4. Replace battery
Low efficiency, „cracking” sounds	1. The bottle is empty. 2. The nozzles of the burner are blocked.	1. Replace Gas Cylinder. 2. Unmount the burner, clean the nozzle.
Thumping sounds made by the regulator.	The cylinder valve has opened rapidly.	Unfasten the bottle valve slowly.
A vivid/ bright orange and smoky flame of the burner.	Holes blocked in the apparatus producing the gas and air mixture.	Unmount the burner and clean/ unblock the apparatus' holes.

Table 4 – Troubleshooting

## 10. SERVICE

In case of fireplace issues, please contact our service department with answers on below questions.

- Please provide a serial number of the fireplace and invoice number to verify the warranty period
- Please provide pictures / video material showing off existing problem
- Are you able to hear / see a spark ticking, responsible for ignition of the pilot flame
- Are you sure that in the gas connection is no air left, gas cylinder is full and opened
- What type of gas are you using for supplying the fireplace
- Have you tried to replace the batteries in fireplace (1xAAA)
- If the fireplace is freshly installed or was not used for a longer period of time the first burnout (also after gas cylinder replace) might take even up to 10 tries



Fig. 11– Serial number location



## 11. TECHNICAL SPECIFICATION

Gas category		I3B/P(30); I3P(30); I3+(28-30/37)	I3B/P(37); I3P(37);	I3B/P(50); I3P(50);
Device type		A1 Outdoor	A1 Outdoor	A1 Outdoor
Reference gas		G30/G31	G30/G31	G30/G31
Net input (Hi) Mico Manual 500 / 600 / 800		4,47 / 10,22 / 17,6	4,47 / 10,22 / 17,6	4,47 / 10,22 / 17,6
Input pressure	mbar	30	37	50
Gas flow at 15°C and 1013 mbar Mico Manual 500 / 600 / 800	kg/h	0,35 / 0,8 / 1,38	0,37 / 0,9 / 1,56	0,46 / 1,04 / 1,8
Nozzle of the main burner Mico Manual 500 / 600 / 800	mm	1,1 / 1,8 / 2,4	1,1 / 1,8 / 2,4	1,1 / 1,8 / 2,4
Safety device		Thermocouple		
Gas linkage		Ø9mm	Ø9mm	Ø9mm

## 12. WARRANTY

Planika Sp. z o.o. grants the Client guarantee of quality for the smooth operation of the goods specified on the sales document. The warranty is determined for a given period from the date of purchase (based on the warranty card together with the receipt of purchase). The warranty period starts at the moment of purchase of the original product by the first end user. Product may consist of several separate parts and different parts may be covered by a different warranty periods. The manufacturer gives 2 year warranty from date of purchase an insert for its smooth operation. Fireplace sealing is covered by warranty for a period of 1 year from date of purchase of the device. Guarantee does not cover: decorative elements and glass. The use of the fireplace insert and operating conditions must be in accordance with the user manual. The basis for the free repair covered by warranty is a warranty card. Warranty Card will expire without a date, stamps, signatures, as well as the amendments made by unauthorized persons. Customer entitlement under the guarantee will expire automatically: after the warranty period. Any damages caused by improper handling, storage, of poor maintenance, incompatible with the conditions laid down in the manual and due to other reasons not due to the fault of the manufacturer, will void the warranty. In the event of a complaint, always contact your dealer. Supplier will contact the company Planika, if it deems it necessary. Factory Warranty is valid for 2 years from the date of purchase. Details of the warranty are available on the <https://www.planikafires.com/warranty-cards/>

## 13. MANUFACTURER'S CONTACT DETAILS

**Company Name:** Planika Sp. z o.o.  
**Address:** Bydgoskich Przemysłowców 10  
**Telephone:** + 48 52 364 11 60

SELLER	
Name:	Seller's seal and signature
Address:	
Tel/fax:	
Date of sale:	
BUYER	
Name:	
Address:	
Tel/fax:	
Date of purchase:	
<p>The gas fireplace should be installed by a qualified Installer in accordance with the applicable national building regulations and in accordance with the guidelines contained in the Installation and User's Manuals.</p>	
<p>I hereby declare that having read the User's Manual and the Guarantee Conditions.</p>	
<p>Date and legible signature of the Buyer</p>	
INSTALLER	
Name:	
Address:	
Tel/fax:	
Date of commissioning:	
<p>I hereby declare that the gas fireplace installed by my Company has been installed in accordance with the applicable building regulations and in accordance with the guidelines contained in the Installation and User's Manuals.</p> <p>The installed gas fireplace is ready for safe operation.</p>	
<p>Installer's seal and signature</p>	

REGISTER OF APPLIANCE INSPECTIONS	